

# 219

## *Route Guide & Hazard Awareness*



**CLAPHAM JUNCTION - TRINITY ROAD - TOOTING BEC  
TOOTING BROADWAY - COLLIERS WOOD - WIMBLEDON**

**GoAhead**  
LONDON

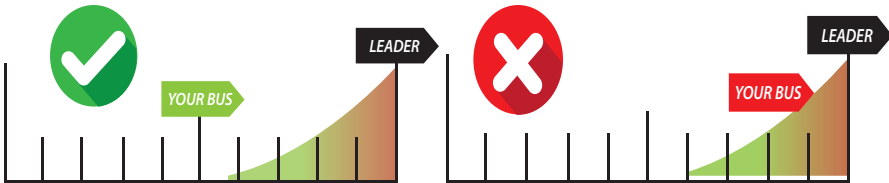
# ABOUT 219

## SERVICE INFORMATION

### CHANGEOVER | MERTON HIGH STREET

Changeovers will take place on Merton High Street at **BUS STAND** (opp bus garage) towards Wimbledon and **BUS STOP** (Merton Garage) towards Clapham Junction.

*Always communicate in advance with iBus if you are late for any reason.*



Route 219 is a high frequency route. Headway is a measurement of the distance or time between buses. You can tell that you are on the correct Headway by using the iBus Headway indicator in the cab.

**IMPORTANT:** You must keep your bus as close to the middle of the indicator as possible. Take action and drop back if you are closing in to the bus in front.

### ROUTE 219 | CURTAILMENT ABBREVIATIONS:

<b>WFG</b>	Wimbledon, Francis Grove	<b>SHS</b>	Wimbledon Station
<b>AL</b>	Merton Garage	<b>TBS</b>	Tooting Broadway
<b>TBC</b>	Tooting Bec Station	<b>WCM</b>	Wandsworth Common
<b>CJ</b>	Clapham Junction, Falcon Lane		

### FACILITIES | THROUGHOUT THE ROUTE

- **Elys of Wimbledon (department store).** Toilets available (unofficial)
- **Clapham Junction.** Toilet facility in Asda (unofficial)

*If you urgently need to use the following interim facility, please inform iBus first.*

# CONTENTS PAGE

## **FULL ROUTE 219 MAP**

Between  
Clapham  
Junction and  
Tooting Bec.

**3**

## **FULL ROUTE 219 MAP**

Between Tooting  
Bec and Colliers  
Wood.

**4**

## **FULL ROUTE 219 MAP**

Between Colliers  
Wood and  
Wimbledon.

**5**

## **RUNNING LIGHT**

To and from  
Clapham  
Junction, Falcon  
lane.

**6**

## **RUNNING LIGHT**

To and from  
Wimbledon,  
Francis Grove.

**7**

## **IN SERVICE**

Route guide  
From Wimbledon  
to Clapham  
junction.

**8**

## **IN SERVICE**

Route guide  
From Clapham  
Junction to  
Wimbledon.

**9**

## **WIMBLEDON, FRANCIS GROVE**

Terminus point  
and Map.

**10**

## **WIMBLEDON STATION**

Turning point  
and Map.

**11**

## **MERTON BUS GARAGE**

Curtailment  
point and Map  
from Wimbledon.

**12**

## **MERTON BUS GARAGE**

Curtailment  
point and Map  
from Clapham  
Junction.

**13**

## **TOOTING BROADWAY**

Turning point  
and map.

**14**

## **TOOTING BEC STATION**

Curtailment  
point and map  
from Clapham  
Junction.

**15**

## **TOOTING BEC STATION**

Curtailment point  
and map from  
Wimbledon.

**16**

## **WANDSWORTH COMMON**

Turning point  
and map.

**17**

## **CLAPHAM JUNCTION**

Terminus point  
and Map.

**18**

## **LOCAL HAZARDS**

Hazards to be  
aware of and  
other points to  
note.

**19**

## **LOCAL HAZARDS**

Hazards to be  
aware of and  
other points to  
note.

**20**

## **LOCAL HAZARDS**

Hazards to be  
aware of and  
other points to  
note.

**21**

## **AT THE GARAGE**

General  
information and  
safety at the  
garage.

**22**

## **SAFETY PAGE**

Hazards to be  
aware of and  
other points to  
note.

**23**

## **OTHER INFORMATION**

IBus procedure.

**24**

## **THINGS TO REMEMBER**

Make notes along  
the way.

**25**

## **THINGS TO REMEMBER**

Make notes along  
the way.

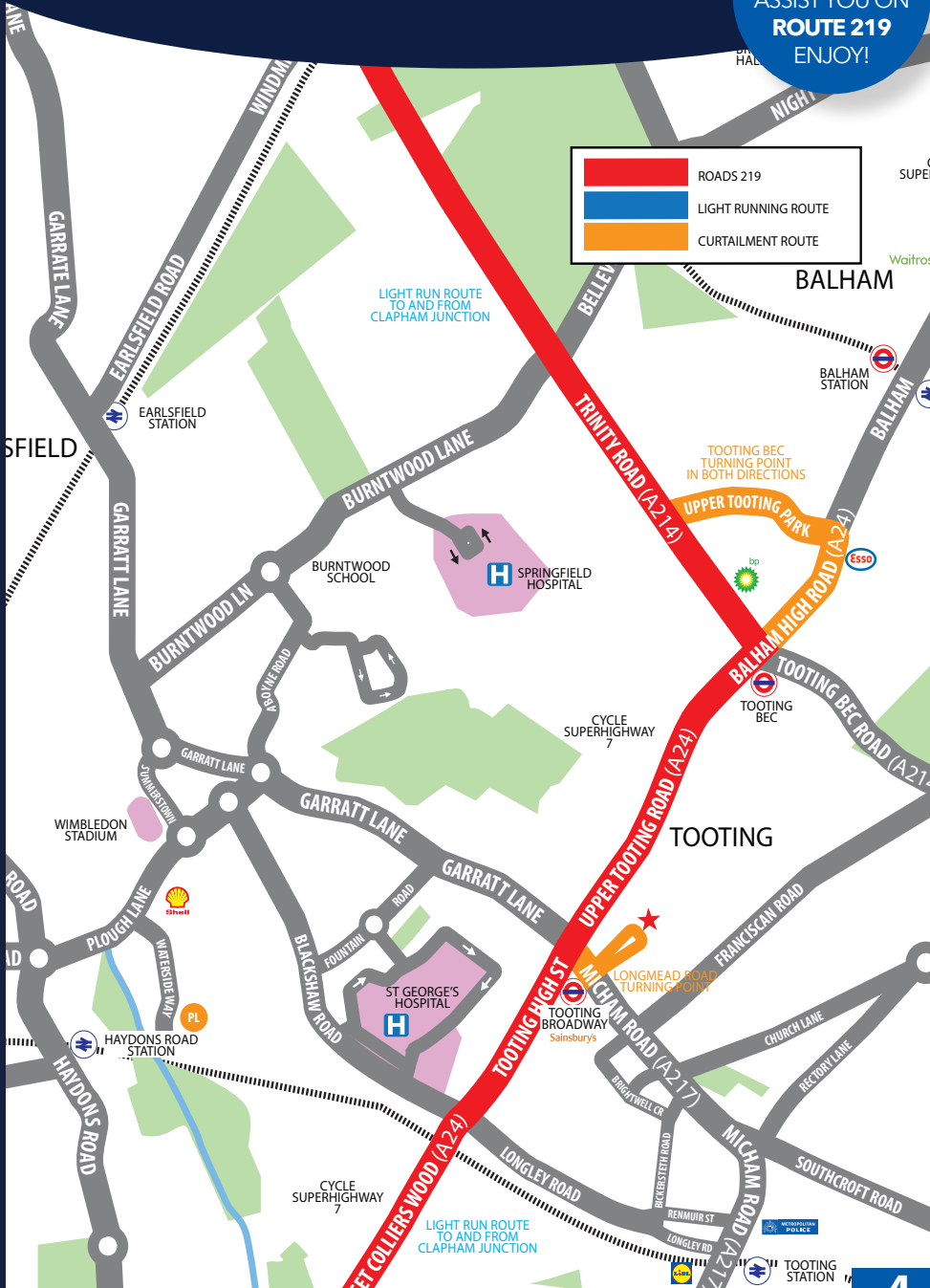
**26**



# ROUTE 219 MAP

## TOOTING BEC AND COLLIERS WOOD

THIS GUIDE IS DESIGNED TO ASSIST YOU ON **ROUTE 219** ENJOY!



	ROADS 219
	LIGHT RUNNING ROUTE
	CURTAILMENT ROUTE



# RUNNING LIGHT

RUNNING OUT OF SERVICE

**IMPORTANT**  
LOG OFF IBUS  
IMMEDIATELY  
IF RUNNING  
LIGHT

## TO CLAPHAM JUNCTION FALCON LANE

Exit **Merton Garage** and turn left onto Merton High Street **A238**  
Continue ahead onto High Street, Colliers Wood **A24**  
At traffic light, continue ahead onto Tooting High Street **A24**  
At traffic light, continue ahead onto Upper Tooting Road **A24**  
At traffic light, turn left onto Trinity Road (*Tooting Bec Station*) **A214**  
At traffic light, turn right onto Windmill Road **B234**  
Continue ahead onto Spencer Park **B234**  
At traffic light, turn right onto Battersea Rise **A3**  
At traffic light, turn left onto St John's Road  
At traffic light, turn right onto Lavender Hill **A3036**  
Turn left onto Falcon Lane to **stand**

## FROM CLAPHAM JUNCTION FALCON LANE

At **stand**, continue ahead on Falcon Lane  
At mini roundabout, take 1st exit onto Falcon Lane  
At 2nd mini roundabout, take 1st exit onto Falcon Road  
At traffic light, continue ahead onto St John's Road  
At traffic light, turn right onto Battersea Rise **A3**  
At traffic light, turn left onto Spencer Park **B234**  
Continue ahead onto Windmill Road **B234**  
At traffic light, turn left onto Trinity Road **A214**  
At traffic light, turn right onto Upper Tooting Road (*Tooting Bec Station*) **A24**  
At traffic light, continue ahead onto Tooting High Street **A24**  
Continue ahead onto High Street, Colliers Wood **A24**  
Continue ahead onto Merton High Street to **Merton Garage**

# RUNNING LIGHT

## RUNNING OUT OF SERVICE

**IMPORTANT**  
LOG OFF IBUS  
IMMEDIATELY  
IF RUNNING  
LIGHT

### TO WIMBLEDON FRANCIS GROVE

Exit **Merton Garage** and turn right onto Merton High Street **A238**  
Continue ahead onto Merton High Street (*Colliers Wood Station*) **A238**  
At traffic light, turn right onto Merton Road (*South Wimbledon Stn*) **A219**  
Follow road left onto The Broadway **A219**  
At traffic light, turn left onto Gladstone Road (*one-way system*) **A219**  
Exit interchange and continue onto Sir Cyril Black Way (*one-way system*) **A219**  
Follow road right onto Hartfield Road (*one-way system*) **A219**  
At traffic light, turn left onto Wimbledon Bridge **A219**  
At traffic light, turn left onto St George's Road  
Follow road right onto Francis Grove to **stand**

### FROM WIMBLEDON FRANCIS GROVE

At **stand**, continue ahead on Francis Grove  
At mini roundabout, take 3rd exit onto Worple Road **B235**  
At traffic light, turn right onto Wimbledon Hill Road / Wimbledon Bridge **A219**  
Continue ahead onto The Broadway (*one-way system*) **A219**  
Continue ahead onto The Broadway **A219**  
Follow road right onto Merton Road **A219**  
At traffic light, turn left onto Merton High Street (*South Wimbledon Stn*) **A238**  
Continue ahead on Merton High Street to **Merton Garage**

# ROUTE DIRECTIONS

RUNNING IN SERVICE

NEVER  
DIVERT OFF  
LINE-OF-ROUTE  
UNLESS ADVISED  
BY IBUS

## TO CLAPHAM JUNCTION *FALCON LANE*

At **stand**, continue ahead on Francis Grove

At mini roundabout, take 3rd exit onto Worple Road **B235**

At traffic light, turn right onto Wimbledon Hill Road / Wimbledon Bridge **A219**

Continue ahead onto The Broadway (*one-way system*) **A219**

Continue ahead onto The Broadway **A219**

Follow road right onto Merton Road **A219**

At traffic light, turn left onto Merton High Street (*South Wimbledon Stn*) **A238**

Continue ahead onto High Street, Colliers Wood **A24**

At traffic light, continue ahead onto Tooting High Street **A24**

At traffic light, continue ahead onto Upper Tooting Road **A24**

At traffic light, turn left onto Trinity Road (*Tooting Bec Station*) **A214**

Continue ahead on Trinity Road (*past Windmill Road junction*) **A214**

Take slip road towards South Circular A205

At traffic light, continue ahead onto Woodwell Street

At traffic light, turn right onto East Hill (*one-way system*) **A3**

Turn right onto Marcilly Road (*one-way system*) **A3**

Turn left onto North Side Wandsworth Common **A3**

Continue ahead onto Battersea Rise **A3**

At traffic light, turn left onto St John's Road

At traffic light, turn right onto Lavender Hill **A3036**

Turn left onto Falcon Lane to **stand**

# ROUTE DIRECTIONS

RUNNING IN SERVICE

IMPORTANT  
PLEASE ENSURE  
YOU USE YOUR  
**GEO-TAB SWIPE  
CARD** ON EVERY  
TRIP

## TO WIMBLEDON FRANCIS GROVE

At **stand**, continue ahead on Falcon Lane  
At mini roundabout, take 1st exit onto Falcon Lane  
At 2nd mini roundabout, take 1st exit onto Falcon Road  
At traffic light, continue ahead onto St John's Road  
At traffic light, turn right onto Battersea Rise **A3**  
Continue ahead onto North Side Wandsworth Common **A3**  
Continue ahead onto North Side Wandsworth Common (*one-way system*) **A3**  
Turn left onto slip road leading onto Trinity Road  
Continue ahead onto Trinity Road **A214**  
At traffic light, turn right onto Upper Tooting Road (*Tooting Bec Station*) **A24**  
At traffic light, continue ahead onto Tooting High Street **A24**  
Continue ahead onto High Street, Colliers Wood **A24**  
Continue ahead onto Merton High Street (*Colliers Wood Station*) **A238**  
At traffic light, turn right onto Merton Road (*South Wimbledon Stn*) **A219**  
Follow road left onto The Broadway **A219**  
At traffic light, turn left onto Gladstone Road (*one-way system*) **A219**  
Turn right into the bus interchange area  
Exit interchange and continue onto Sir Cyril Black Way (*one-way system*) **A219**  
Follow road right onto Hartfield Road (*one-way system*) **A219**  
At traffic light, turn left onto Wimbledon Bridge **A219**  
At traffic light, turn left onto St George's Road  
Follow road right onto Francis Grove to **stand**

# WIMBLEDON

## TERMINUS POINT

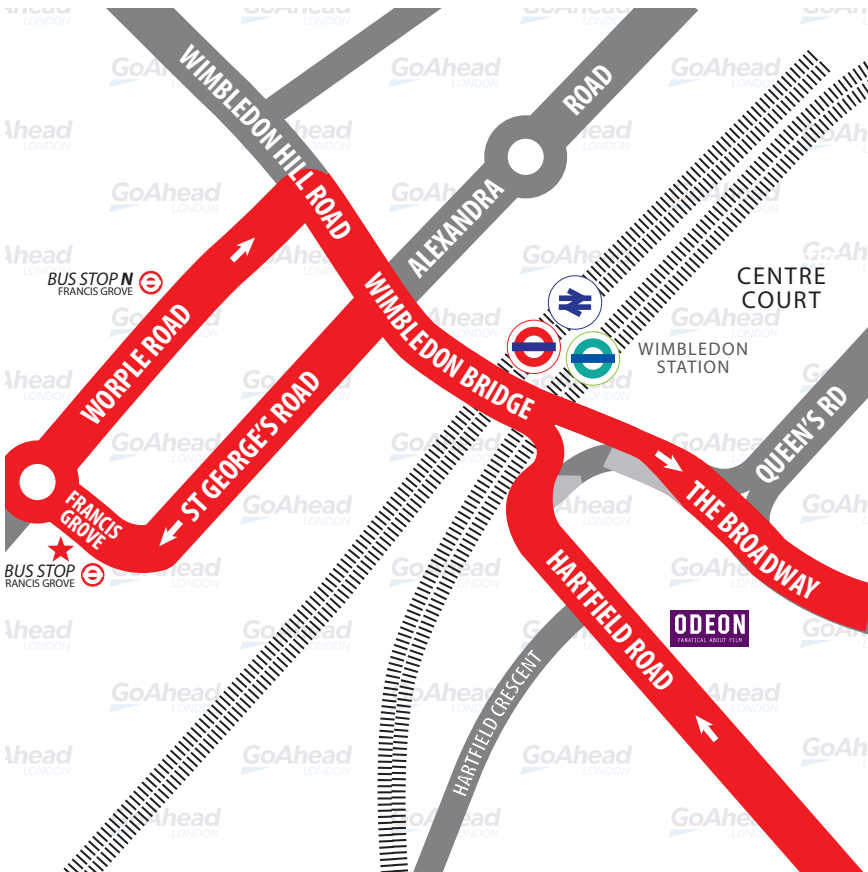
SWITCH THE  
ENGINE OFF  
WHILE AT THE  
STAND

**From Clapham Junction.** Proceed from Francis Grove direct to stand. Set down on Francis Grove at **ALIGHTING POINT**.

**Towards Clapham Junction.** Depart via Francis Grove to Worple Road. Pick up on Worple Road at **BUS STOP N**.

Public stand for up to 2 buses in bay on south side of Francis Grove.

**Blind display:** **WIMBLEDON**.



# WIMBLEDON STATION

CURTAILMENT POINT

TURNING POINT

ONLY.

BUSES MUST  
NOT STAND.

**From Clapham Junction.** Proceed from Hartfield Road.

Set down on Hartfield Road at **BUS STOP L**.

**Towards Clapham Junction.** Depart to Wimbledon Bridge.

Pick up on The Broadway at **BUS STOP D**.

Turning point only - buses must not stand.

**Blind display:** **WIMBLEDON.**



# MERTON

## CURTALMENT POINT

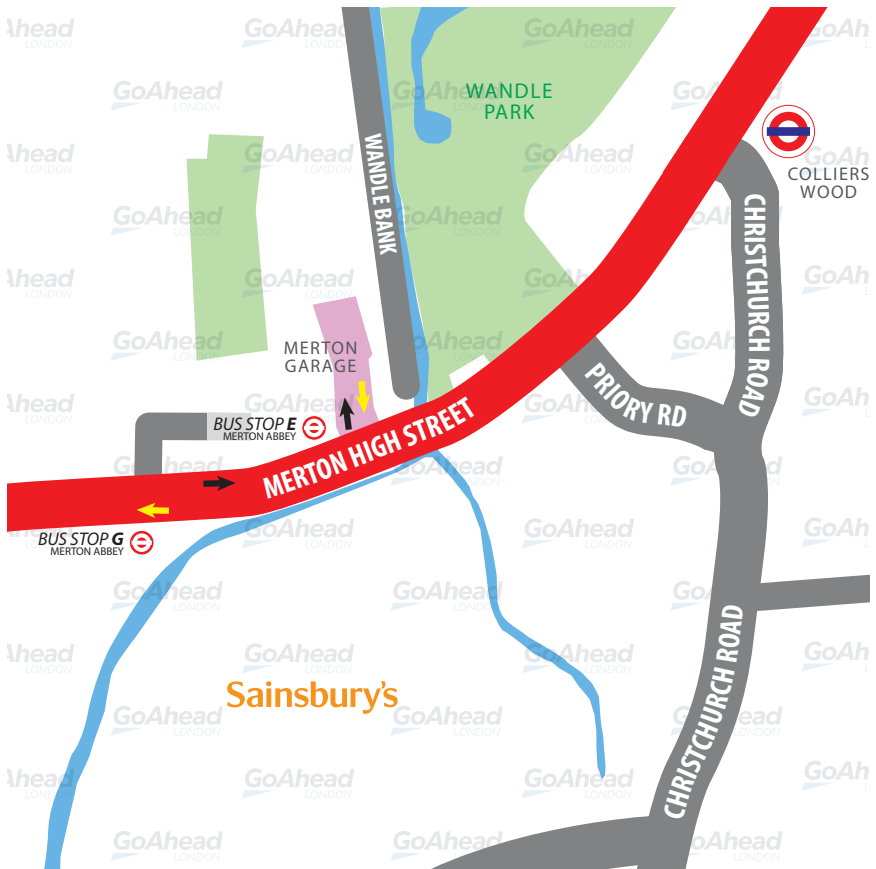
**TURNING POINT ONLY.**  
BUSES MUST NOT STAND.

**From Wimbledon.** Proceed from Merton High Street direct to stand.  
Set down on Merton High Street at **BUS STOP E.**

**Towards Wimbledon.** Depart to Merton High Street.  
Pick up on Merton High Street at **BUS STOP G.**

Private stand in Merton Bus Garage.

Blind display: **MERTON BUS GARAGE.**



# MERTON

## CURTAILMENT POINT

**TURNING POINT ONLY.**  
BUSES MUST NOT STAND.

**From Clapham Junction.** Proceed from Collier's Wood High Street via Merton High Street to stand.  
Set down on Collier's Wood High Street at **BUS STOP A**.

**Towards Clapham Junction.** Depart via Merton High Street to Collier's Wood High Street. Pick up on Collier's Wood High Street at **BUS STOP D**.

Private stand in Merton Bus Garage.  
**Blind display: COLLIER'S WOOD.**



# TOOTING BROADWAY

## CURTAILMENT POINT

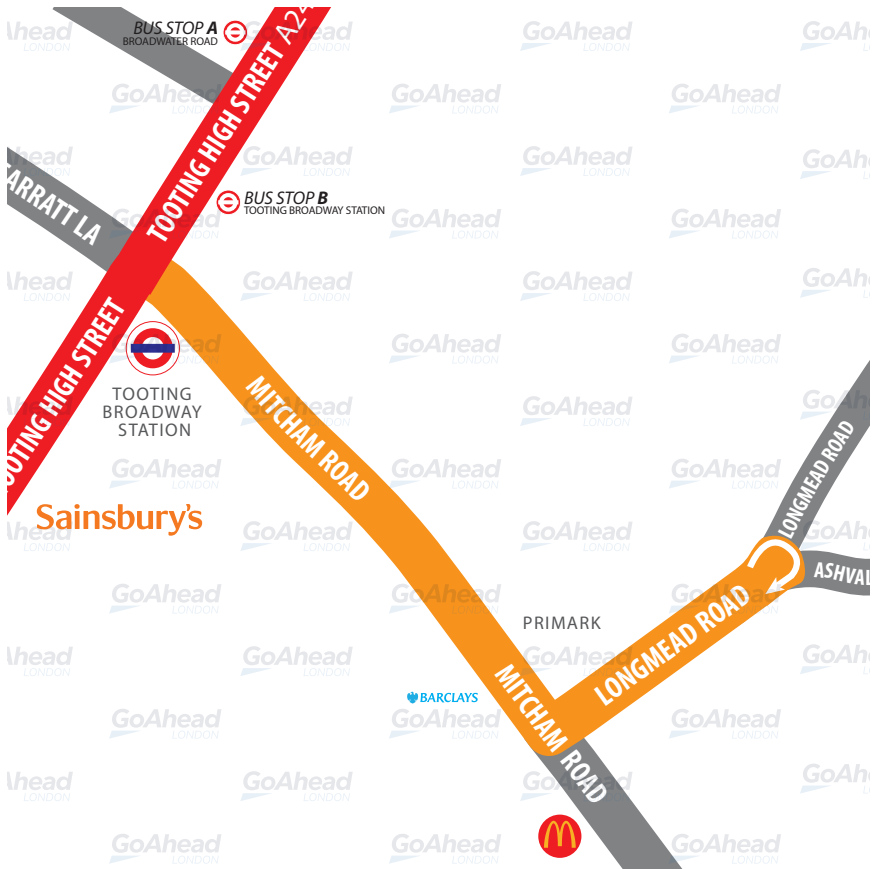
IMPORTANT IF  
YOU REQUIRE  
COMFORT BREAK.  
**PLEASE ADVISE  
IBUS**

**From Clapham Junction.** Proceed from Tooting High Street via Tooting Broadway, Longmead Road and Tooting Broadway. Set down on Tooting High Street at **BUS STOP B**.

**Towards Clapham Junction.** Depart to Tooting High Street. Pick up on Tooting High Street at **BUS STOP A**.

Turning point only - buses must not stand.

Blind display: **TOOTING BROADWAY**.



# TOOTING BEC

CURTALMENT POINT

PLEASE **CHECK**  
**TRIP NUMBER**  
ON ETM BEFORE  
DEPARTING

**From Clapham Junction.** Proceed from Trinity Road via Balham High Road and Upper Tooting Park to stand.

Set down on Trinity Road at **BUS STOP A**.

**Towards Clapham Junction.** Depart via Upper Tooting Park to Trinity Road.

Pick up on Trinity Road at **BUS STOP P**.

Public stand for two buses on south side of Upper Tooting Park.

Blind display: **TOOTING BEC**.



# TOOTING BEC

## TURNING POINT

PLEASE **CHECK**  
**TRIP NUMBER**  
ON ETM BEFORE  
DEPARTING

**From Wimbledon.** Proceed from Upper Tooting Road via Trinity Road, Upper Tooting Park and Balham High Road.  
Set down on Upper Tooting Road at **BUS STOP C**.

**Towards Wimbledon.** Depart to Upper Tooting Road.  
Pick up on Upper Tooting Road at **BUS STOP D**.

Turning point only - buses must not stand.

**Blind display:** **TOOTING BEC.**



# WANDSWORTH COMMON

## TURNING POINT

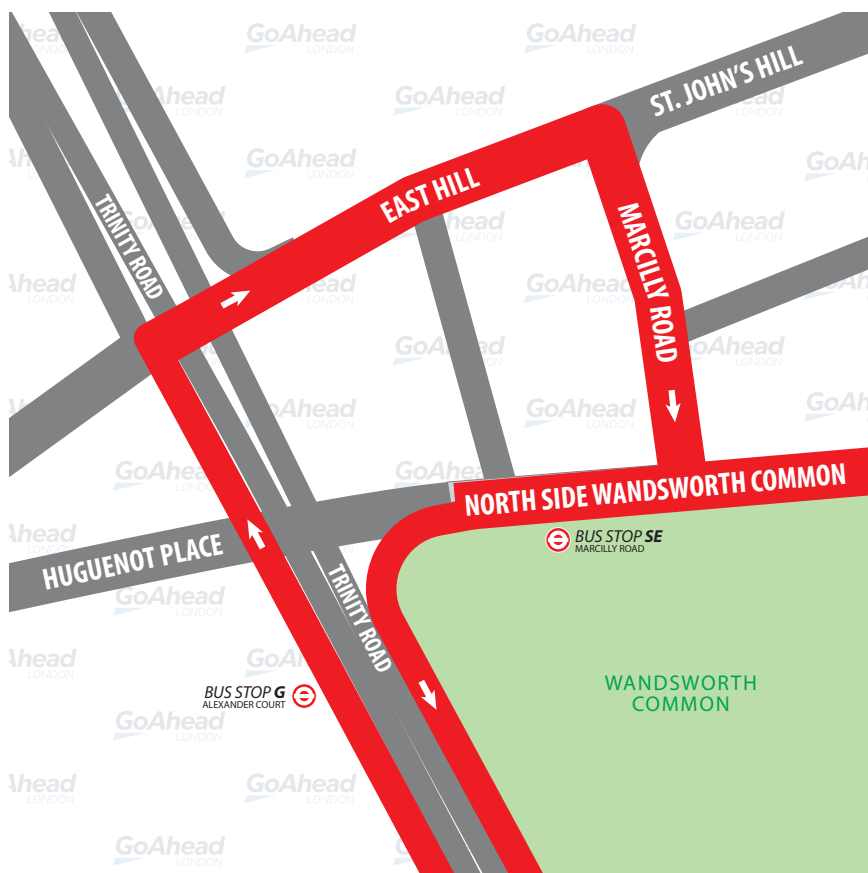
SWITCH THE  
**ENGINE OFF**  
WHILE AT THE  
STAND

**From Wimbledon.** Proceed from Trinity Road via Woodwell Street, East Hill and Marcilly Road. Set down on Trinity Road at **BUS STOP G**.

**Towards Wimbledon.** Depart to North Side Wandsworth Common. Pick up on North Side Wandsworth Common at **BUS STOP SE**.

Turning point only - buses must not stand.

**Blind display:** **WANDSWORTH COMMON.**



# CLAPHAM JUNCTION

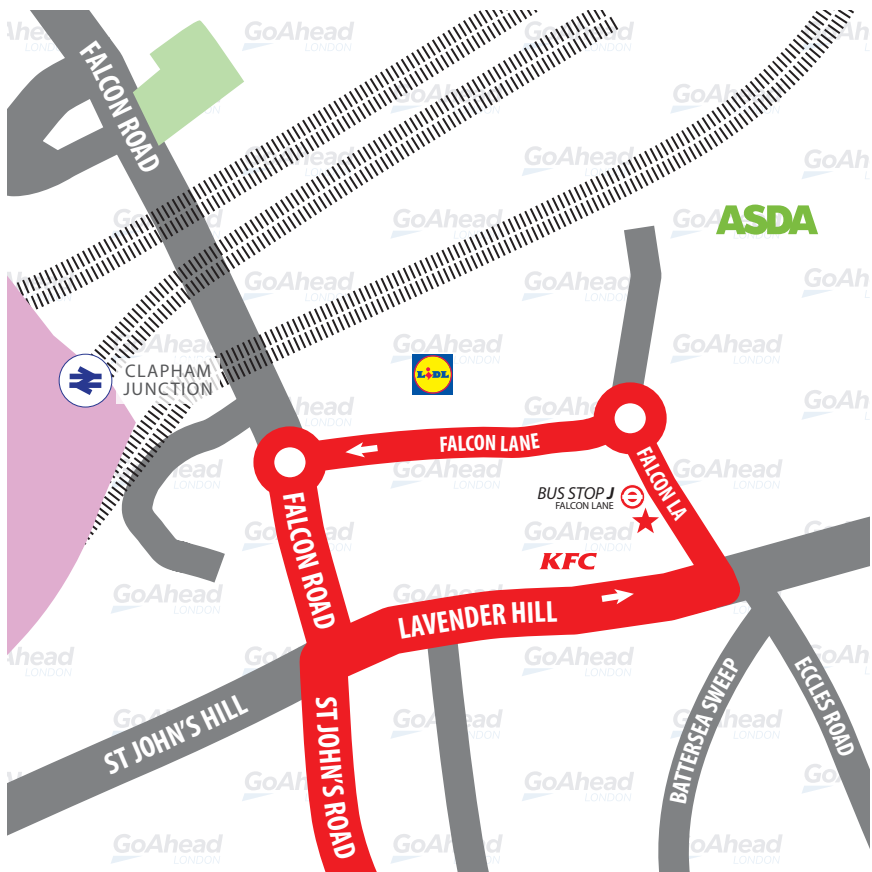
TERMINUS POINT

SWITCH THE  
ENGINE OFF  
WHILE AT THE  
STAND

**From Wimbledon.** Proceed from Falcon Lane direct to stand.  
Set down on Falcon Lane at **BUS STOP J**.

**Towards Wimbledon.** Depart to Falcon Lane.  
Pick up on Falcon Lane at **BUS STOP J**.

Public Stand for two buses at Stop J on west side of Falcon Lane.  
**Blind display:** **CLAPHAM JUNCTION**.



# LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



## **CYCLISTS | CYCLE SUPERHIGHWAY 7**

Colliers Wood and Tooting Bec. Cycle Superhighway 7. Number of cyclists. Be aware of the number of cyclists riding on the blue surfaced Cycle Superhighway 7 which in some places, runs inside bus lanes and cuts across bus stops, particularly during peak periods. When pulling away from bus stops, be particularly careful of cyclists overtaking.

## **PARKED VEHICLES | ST GEORGES ROAD / RAYMOND ROAD**

Parked lorries close to traffic island. Ensure there is enough road space to pass traffic island. If there are lorries too close you should not attempt to pass on the offside, which is a blind bend, but call Code Blue to inform SCC that the road is blocked. Also inform iBus controllers.

## **BUSY PEDESTRIAN AREA | WIMBLEDON TOWN CENTRE**

20 mph zone. Drive slowly and be careful of pedestrians stepping into path of bus. You must adhere to the speed limit.

## **TRAFFIC | BUS STATION / SIR CYRIL BLACK WAY**

Traffic approaching from nearside when road congested. Be aware when departing the Bus Station, even on a green light, of traffic on the main road approaching your nearside. This is likely to happen at times of congestion.

## **ZEBRA CROSSING | MERTON ROAD / THE BROADWAY**

Sharp bend with zebra crossing. Bend should be taken slowly as visibility around bend is limited. Zebra crossing surface can be slippery during wet weather.

## **LANE DISCIPLINE | MERTON HIGH STREET / MERTON ROAD**

Need to change lanes with limited road space. After serving the bus stop at South Wimbledon Station, you need to change lanes to offside bus lane to turn right to Merton Road. Ensure there is no traffic passing on your offside before making this manoeuvre.

## **PARKED VEHICLES | MERTON HIGH STREET**

Cycle Superhighway 7 towards Tooting Broadway. Beware of cyclist merging from the segregated cycle lane on your nearside as you pass it.

# LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



## **LAMPOST | TOOTING HIGH STREET / HOYLE ROAD**

Lamppost close to side of road. Be aware of lamppost just prior to Hoyle Road. If there are no vehicles parked at side of the road, there is a possibility of the nearside mirror hitting the lamppost.

## **PARKED VEHICLES | TOOTING HIGH ST / UPR TOOTING RD**

Congested pedestrian area. Parked vehicles. Take care there is enough road space to proceed. Drive slowly and be very careful of pedestrians stepping into path of bus.

## **BELL ON CORNER | UPPER TOOTING ROAD / TRINITY ROAD**

Take care when turning left at this junction. Be aware of the bell on the corner.

## **LANE DISCIPLINE | TRINITY ROAD / UPPER TOOTING RD**

Need to change lanes with limited road space and narrow running lanes. When travelling southbound, after serving the bus stop at Tooting Bec Station, you need to change lanes to the offside lane to turn right into Upper Tooting Road. Ensure there is no traffic passing on your offside before making this manoeuvre. When on the offside be aware of vehicles travelling on your nearside as road space is tight at this location.

## **VARIOUS HAZARDS | TRINITY RD / UPPER TOOTING PARK**

Curtailment only. Speed cushions, parked vehicles, carriageway islands. When curtailing from Clapham Junction, enter from Balham High Road departing direct from Upper Tooting Park to Trinity Road. When curtailing from Wimbledon, enter from Trinity Road departing to Balham High Road to Upper Tooting Road. The left turn from Upper Tooting Park to Trinity Road is too tight. Take care to avoid collision with traffic islands when turning into Upper Tooting Park. Drive slowly over speed cushions to avoid damage to vehicle and injury to driver. Ensure there is enough road space to proceed.

## **PARKED VEHICLES | TRINITY ROAD WANDSWORTH COMMON**

Take care there is enough road space to proceed.

# LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



## **MERGING TRAFFIC | EAST HILL / MARCILLY ROAD**

On entering Marcilly Road, traffic merges from St John's Hill and priority is unclear. Approach junction slowly and ensure your entrance to Marcilly Road is clear – be aware of traffic merging from St John's Hill.

## **LANE DISCIPLINE | ST JOHN'S ROAD / BATTERSEA RISE**

Visibility on making left/right turns. Take care when manoeuvring at this junction. When turning left be aware of your nearside and vehicles ahead of you in St John's Road waiting to proceed. When turning right, the stop line is quite away back from the junction (to allow the left turn), and you may find yourself in the middle of the junction waiting to make the turn and the lights will have changed to red.

## **BUSY PEDESTRIAN AREA | ST JOHN'S ROAD**

Unloading lorries. Take care there is enough road space to proceed and look out for oncoming vehicles. Drive slowly and be careful of pedestrians stepping into path of bus. Do not exceed 20 mph speed limit.

## **PARKED VEHICLES | LAVENDER HILL**

Take care there is enough road space to proceed.

## **SCHOOLS EN ROUTE | WHOLE ROUTE**

St Mary's RC Primary School, Wimbledon, Harris Academy Wimbledon, Merton Abbey Primary School, Gatton Primary School, Wandsworth Preparatory School, Emanuel School, Bolingbroke Academy. Be aware of pupils surging into the road space when arriving at bus stops at school closing times.

# AT THE GARAGE

## GARAGE AND GENERAL SAFETY INFORMATION

BE VISIBLE  
**WEAR YOUR  
HI-VIS** WITHIN  
THE GARAGE

GO SLOW!  
MANDATORY  
**SPEED OF 5 MPH**  
WITHIN THE  
GARAGE

BE NOTICED  
**HEADLIGHTS**  
ON AT ALL TIMES  
IN THE GARAGE

STICK TO  
DESIGNATED  
PATHS AND  
WALKWAYS

NO EXCUSES  
PLEASE ABIDE BY  
THE RULES. IT'S  
**MANDATORY!**

BE AWARE.  
REPORT ALL  
**HAZARDS**  
IMMEDIATELY

REMEMBER  
**LOOK OUT  
FOR CYCLISTS**  
DRIVE SLOWLY

PARK FERRY  
VEHICLES WITHIN  
DESIGNATED  
AREAS

**USE THE  
HORN** WHEN  
APPROACHING  
CORNERS &  
REVERSING

ELECTRIC BUSES  
ARE SILENT. BE  
**EXTRA CAUTIOUS**  
WHILST ON THE  
MOVE!

FUEL, OIL &  
COOLANT SPILLS  
CAN MAKE THE  
SURFACE SLIPPERY  
**BE AWARE**

FAMILIARISE  
YOURSELF WITH  
THE GARAGE  
**SAFETY CODE**

# SAFETY ALERT

*Bus Stations and similar private sites such as hospitals, rail stations and shopping centres used by buses*

## Recent fatalities and life changing injuries

Reviewing serious incidents at bus stations and other similar private sites has identified a combination of factors that you should be reminded of that can contribute to tragic events when driving your bus at these locations.

**Congested sites** – limited space and large numbers of people close to buses moving increases the risk of collisions, they can be young, elderly or have perception, hearing, sight, or mobility issues

**Pedestrian crossings** – You must give way to pedestrians. Never force your way onto a crossing that is in use.

**Pedestrian crossings on tight bends** - blind spots created by the bus structure such as windscreen supports, and door frames can obscure your view of nearby pedestrians who may track within the blind spot as you and they move. Approach slowly and rock forward and back in your seat to increase your field of vision and open up your blind spots.

**Distraacted pedestrians**- may be unfamiliar with the site or over familiar, in either case they may venture into traffic movement areas and appear from between buses unexpectedly. Look out for rushing pedestrians on phones or using headphones who may be looking in the wrong direction and walking into your path or suddenly appearing from between buses in traffic movement areas.

**Driver distractions**- There can be many distractions from other vehicle movements to pedestrian activity maintain your focus on safely progressing.

**Speed**- moving too quickly around a site reduces both your time to react and pedestrians to react to your approach. Travel at an appropriate safe speed which can be well below the limit for the site in the prevailing situation.

**Pulling away from or into stops**- ensure you have made all your nearside and door checks before pulling away – people or their belongings can be trapped in the doors, people running to the front doors to get your attention can be alongside and fall under the wheels. Pulling into stops slowly and considering your mirror arm or front of your bus over the curb that could strike pedestrians.

**Pedal confusion/misapplication**- take the time to reorientate yourself in the cab before pulling away, adjust your seating position appropriately if you are taking over a bus or after a break re-check the pedal positions to reduce the risk of pedal misapplication.

**Lighting and weather conditions affect vision**- take extra care when your ability to see both around your bus as you progress, as this can increase the risks of collision on these sites.

**Report issues of concern at any site you visit so action can be taken to keep you and the public safe**

# OTHER INFORMATION

## EMERGENCY RADIO PROCEDURES

REMAIN CALM:  
GIVE ACCURATE  
INFORMATION.  
WE'RE HERE  
TO ASSIST!

### CODE RED | EMERGENCY RADIO PROCEDURE

If you require the Emergency Services to attend your vehicle (for example in the event of passenger injury, assault or major RTA), you should contact Surface Control Centre using the radio's Code Red facility.

To call Surface Control Centre, **hold down the Code Red button on your vehicle's radio for at least 3 seconds** until you hear a ringing tone to indicate that your call has been connected. Hold down the foot switch in the cab when you are speaking, and end what you have to say with the word "over" to indicate that you expect a response, or "over and out" if this is the end of your communication. Release the foot switch when you are not speaking. Remember to speak slowly and clearly. Note that you will usually receive a radio call from your depot shortly after you make a Code Red call. ***You should not use the radio whilst the vehicle is in motion.***



Call your garage for non-emergency, mechanical defects, help or advice



Call SCC for non-emergency, incident reporting or diversions



Call SCC for emergency services, passenger injury or assault

# THINGS TO REMEMBER

MAKE NOTES ALONG THE WAY!

A large white rectangular area with a curved top edge, containing 20 horizontal dotted lines for writing notes.

# THINGS TO REMEMBER

MAKE NOTES ALONG THE WAY!

A large white rectangular area with a curved top edge, containing 20 horizontal dotted lines for writing notes.